

Public Service Announcement

Telecommunications Service Interruption Notification

Start Date: July 31, 2024

End Date: August 4, 2024

Nunavut-wide

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The Government of Nunavut (GN) has been advised that Northwestel phone and internet customers may be experiencing disruptions due to technicians performing testing and troubleshooting to identify and resolve the cause of slow internet speeds.

In addition, some Nunavut communities may be experiencing disruptions to Bell Mobility services due to work in upgrading their mobile network.

The GN is monitoring these situations and has been advised that this work may result in occasional outages, but no prolonged delays are expected. However, it may affect the ability of Nunavummiut to contact emergency services.

For emergency services unreachable at their regular phone number, please refer to the table below:

Royal Canadian Mounted Police	Attend in person
Iqaluit Fire Department	867-222-2954
Nunavut Emergency Management	NEM@gov.nu.ca
Nunavut Fire Marshall Office	NunavutFireMarshall@gov.nu.ca
Community Health Centre	Attend in person

For the latest on service updates, please visit [Northwestel's Facebook page](#). If you experience any other issues, please contact Bell directly by dialing *611.

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Media Contact:

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Communications